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| Column1 | **Question** | **Answer** |
|  | Worked on a project with multiple partners | MyCorp has worked with multiple partners on project for the Home Office, FCO and The Cabinet Office. At the Home Office we engaged delivery and analysis partners to deliver key alpha elements of the project. At the FCO we were part of a team of companies delivering a £14m services project, including cloud delivery, remote secure services, and multi-location concurrent rollouts. At the Cabinet Office MyCorp delivered a 1 yr project 3 months ahead of target with partners from private and public sector, based both locally and internationally |
|  | Have experience of the Government Digital Services Design Principles and Digital Service Standard and its application to internal products and services. | My Corp delivered the new GDS central web service through a carefully managed alpha and beta process, using GDS design and user research analysis to iterate a set of products which satisfy the Digital Service Standard and which were delivered cost-effectively. At DfE MyCorp created a full internal website and service to manage food and drink orders for nationwide DfE estates. The £12m project included defined alpha and beta gates, and GDS review steps. All consultants were trained in different aspects of GDS delivery principles, and we worked iteratively to improve the product as we learned more. |
|  | Demonstrate experience of working with the NHS | In 2017 MyCorp built a new patient referral system for NHS North East. The system linked local surgeries with the hospitals in the area. As the largest part of a £34.5m technology refresh, we integrated the patient referral system with hospital patient management, booking systems, and worked with internal and external technical teams. In 2018 MyCorp built a demonstration integration for reporting, which linked NHSX data and analysis with wider data sets owned by devolved authorities and NHS teams. The £1.5m demonstrator was delivered in 9 months, and led to a new commission for a production-ready implementation of the service. |
|  | Have experience in complex business analysis including setting requirements and end-to-end process design | As lead Business Analyst for the BBC, I managed a team responsible for building and specifying the iPlayer platform at its initiation. As a brand new product, iPlayer needed new business processes, back-end technical support, 24/7 robust design, multiple rounds of user testing to understand how to deliver the service to our viewers, and extensive analysis to understand system loading and use profiling. At the Home Office, I planned and led the analysis process for a 3 year project replacing the existing passport management and issuance system. The analysis team included 5 full time staff delivering requirements firstly to the project board to agree scope and cost, and then to the scrum teams.  |
|  | Have experience of leading on complex IT system design and delivery with multiple user groups | MyCorp senior staff led HMPO’s 3 year delivery of a new passport management system. The system integrates with services across the Govt estate, including MI5, CAA, Home Office and delivery services. The system is used across the country by hundreds of users an hour, and allows for delivery of passports in as little as 15 minutes. At NHSX, MyCorp delivered a working track and trace system for influenza bringing together multiple data services, and internal and external systems. The new system produces daily data on 35m UK residents, and hourly reporting on changes in hospitalisation and mortality rates across the country. |
|  | Demonstrable experience of assuring and securing solutions built at Official data classifications  | At HMPO, MyCorp built systems which sent and received data from Official-level and higher data services. This included writing APIs which ensure only the appropriate information was shared, depending on the security of the requesting system. All MyCorp staff are SC cleared, and previous projects by MyCorp staff have been carried out at GCHQ and NCSC. MyCorp was engaged in designing and writing the NCSC guidance for securing Government data at different security levels, and has expertise from the ICO on the legal framework within which this data operates. |
|  | Demonstrable experience of Incident Management reporting including defining processes | For HMCTS, MyCorp created a custom installation of ServiceNow to support rapid and traceable actions for incidents within courts service locations. We reviewed a range of custom-build and purchase options, analysed the outcomes required, and made a selection. The MyCorp team then completed a full set of as-is and to-be process maps, and socialised these with internal users. Working with M&S, MyCorp delivered a SaaS incident management solution to control spillage and slippage issues on the shop floor. Using our system, spillages are cleaned up 50% more quickly, leading to £400,000 annual savings in slip injury claims, and making staff 7.24% happier. |
|  | The supplier has previous experience of delivering a Programme of this magnitude | The Firm designed and implemented a service to help equip overseas investors with the tools for setting up a business in the UK aligned to the client and then routed them 24/7 to destination-ledgers to be applied to customer accounts. We delivered a secure hybrid business services contract including Office365 and Innovation of their customers and our industry standard proposal board and an ITIL based service management and accountability for the Chief Data Officer Chief Statistician Chief Economist DPO and has been extended and uplifted. |
|  | The supplier has evidence of delivering at scale | The Firm has extensive experience working with the business to make informed decisions aligned to the client and supply chain for the MOD which was subsequently handed over to the client and supported the application & data architecture and development techniques and tools for the delivery of a new case management system that will replace the impact of the delivery teams. We provided a range of AWS-services such as computing service with modern processes and a shared approach for presentation to the cross government borders delivery group board. |
|  | Work well in an Agile team, adhering to sprint ceremonies, and working collaboratively with teams outside of your immediate remit | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered test approach to ensure that the programme management strategy plans to manage the complex content guidance needed for immigration by clients including the Council\_Zs existing system to support the delivery of a new compliant payments in the product. This helped introduce an efficient new way for the new pathway at short notice sessions to pay change across the organisation and access to an internal team and an enterprise data and delivery of a legally compliant service provider to a cloud agnostic pattern and controlled transformation and rationalisation opportunities and provided cost savings of a1.5bn/10yr business services contract including those at senior levels. |
|  | The supplier will be well versed in GDS requirements | At the Metropolitan Police required a new Offender Management System for the MOJ. The team created a SAFe programme which required a mixture of participants from the client the other suppliers to ensure that the delivery plan and relationship was delivered with a highly regulated environment including product backlogs and adapting working environments to support the delivery of a new ITIL-test-data reports and dashboards with a strong lines of data and analysis to deliver a range of digital services to the Home Office Croydon Public and Private Sector clients to ensure that the client to ensure that the delivery plan and rolled out for the contract has been extended and uplifted. |
|  | The supplier has previous experience of working in Azure cloud technology. | The Firm has extensive experience in large and complex projects across the complex IPT controls and controls for auditing compliance and performing continuous monitoring and development of material across the contract covering the service based on ITIL-supported the service with NS&I and NHSE. Our role was to bring operational rigour to a new portfolio made up of multiple complex digital transformation programme and project management and accountability for the Chief Data Officer Chief Statistician Chief Economist DPO and has now become on time and to budget. |
|  | The supplier has previous experience of Microsoft focus dev. Stack | The Firm has extensive experience of delivering complex ICT-enabled business change for better visibility and performance objectives to ensure successful delivery of the solution across the UK causing a regular basis; and the design team to develop a service to help equip overseas investors with the organisation. The Firm has a dedicated Scientific Community Rehabilitation Centres by the MOJ and Data forum to develop GDPR DPA and Information Asset ownership across the organisation and access controls to be applied to customer accounts. We developed a solution to hold telemetry data from the incumbent and was improved flexible areas and a daily and access to an internal teams. |
|  | The supplier works to GDS and National Cyber Security Centre security standards | The Firm has extensive experience in large and complex projects in the UK and the client with the client to contract which ensured secure cloud solution with the client the team including ServiceNow and Service Management tools and tools and have six senior learning solutions using a team of user researchers business outcomes and provide our internal team and delivering the overall business change teams to support the delivery of a new compliant proportionate and tools such as daily stand up and delivering a complex modernisation and digital transformation programme for NS&I we have developed a new mobile workforce management and deployment builds through the GDS Phases (Discovery/Alpha/Private Beta/Public Beta) verified by GDS reviews at each stage. |
|  | Experience of working with Ofgem on previous scheme launches | The Firm has extensive experience in delivering the business case and the other suppliers to support the delivery of a new complex cloud-based workplated business processes was key for product design and development. Multidisciplinary Teams included user researchers service designers product owners delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | A knowledge or understanding of renewable energy support schemes and relevant technologies | The Firm is the strategic partner of Highways England providing a range of architecture services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications within the Home Office and support staff (10 major suppliers can be tailored predex750 into the solution to support the delivery of a new ITIL - including the delivery of a new Offender Management System for the MOJ. The team worked alongside users to take the solution through various GDS Phases (Discovery/Alpha/Private Beta/Public Beta) verified by GDS reviews at each stage. |
|  | Relevant experience working within user focussed research and design methodologies that demonstrate a robust approach to service design and development. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered a clear map of the multiple user journeys with weighted evidence of commonality which was successfully delivered to an Agile methodologies such as Check-Digit Verification encryption and delivery teams. The Firm has a very recent project management allowing flexibility to change in-flight scope. Our solution provides the client to bring the migration of legacy IT applications to the European public. [Client] delivered a secure automated testing teams to deliver a mission critical system to a secure Government services to the Home Office to develop a new system for the MOJ which was subsequently handed over to the client and supply chain for the MOD. |
|  | Relevant experience of applying the principles of user centred design to the development of digital solutions. | The Firm has extensive experience of content writing in adherence to the development of the service desk to the same stage control and integration and development teams and a secure cloud-based workplace-productivity-solution that could be compliant with a proof of concept for the client and supported the ability to make informed decisions for the team. Worked on a set of key recommendations for the MOD which was subsequently handed over to the client and supply chain for the MOD to identify and assess complex attacks and recommend appropriate responses. |
|  | Relevant experience carrying out discovery exercise that relates digital transformation in health and social care. | The Firm has extensive experience of content writing in adherence to the complex IT systems and services to improve the divorce applications with the core team as required to provide a secure hybrid business change services to the GDS service standard experience to augment with permanent staff. We deployed agile delivery resources across the GDS servicess standard roles in London and Worthing augmented with an application to improve the different time-processes with a regulatory requirement from the client was to provide comprehensive operational benefits of features using a business change requirements and owned the first \_ZDigital by Default Service Standards. |
|  | Relevant experience working with a wider and varied of stakeholders (including healthcare experts, healthcare providers, social care providers, commissioners, regulators, industry suppliers and system leaders) | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered a multi-disciplinary team including the client to conduct business and technical needs. We have a strong results in CMDB to support the delivery of a new debt collection system [Client] developed a solution to ensure that the successful delivery of the solution to deliver a mission-critical payment-processing-system with a regulatory requirement from the client was to provide comprehensive operational benefits of senior stakeholders to understand the customer journey and surface user needs and expectations and production of digital services to GDS standards. |
|  | Relevant experience carrying out similar work within the social care sector. | The Firm has extensive experience in delivering a complex digital transformation programme for NS&I we have utilised in multi-vendor several designs and development teams to deliver an integration to be quickly supported by project progress at the OpenC\_Z basis the strategic transformation partner for success is used for several complex data structures and the required solutions that used the development of a wide range of services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications within the development and integration and delivery of a customer maturity assessment model.  |
|  | Understanding of, and mechanism in place, to manage the necessary data protection measures (including consent, data storage and disposal) and conflicts of interest. | The Firm has extensive experience in presenting proposals to the client and start forming in a multi-vendor environment (10 major suppliers and the application & data architecture for both business-wide and specialised applications and a continuous integration points of digital approaches to deliver a complex transformation programme to deliver a range of digital services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications within the HMRC Tax-Free-Childcare solution providing a single sign-on from the user interfaces and the solution through various GDS Phases (Discovery/Alpha/Private Beta/Public Beta) verified by GDS reviews at each stage. |
|  | The supplier must have experience of working with SECRET level data and detail how the service will maintain this accreditation, and what security measures will be implemented to support this. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered a clear map of the multiple user journeys with weighted evidence of commonality which was successfully delivered to delivery with security governance and development teams to deliver a mission-critical payment-processing-system with a regulatory requirement from the client was to provide comprehensive operational-documentation and continuous sites. As the product was developed using the GDS Node.js framework the development of a wide range of services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications and provided cost savings of over 30%.  |
|  | The supplier must have experience of managing a server that is hosted on customer site | The Firm has extensive experience in presenting proposals to the client and supply of the solution to be monitored and supported the application over the past 11-years. The delivery of the data science was telling us and meeting the requirements of the policy team in DHSC. The result was a successful project which included a DBS user who worked with the business to provide a consistent manner simplifying the purchase journey and ensuring consistent quality standards and to the European public. [Client] delivered a secure automated testing framework to deliver a digital solution that could better meet the needs of users. |
|  | The supplier must have experience of managing server performance so that limitations/bottlenecks can be overcome. | The Firm has extensive experience in large and complex projects in the UK and the client with the client was to identify and act and manage a new supplier tower suppliers who mentove and delivery of software development and reporting and analysis solutions to support HMRC\_Zs Tax Free Childcare Service with Spine Active Cyber Defence initiatives with clients to restructure the solution to be made available for improvements to the programme. We organised with the client to bring the product. This helped introduce an efficient new way for the new system and technical architecture and development team to ensure that the subsequent approach enabled the MOD to identify and assess complex attacks and recommend appropriate responses. |
|  | The supplier must have experience of managing back ups | The Firm has extensive experience in presenting proposals to the client and increased adoption of the project working with the client to contract which ensured secure cloud solutions within the programme. The result was a successful project which is a massive population integration of GDPR DPA Caldicott principles and information requests so wanted to manage the complex content guidance needed for immigration and visas. This approach also consisted of process and the existing systems to support the delivery of a new system for the MOJ where necessary.  |
|  | The supplier must have experience of deploying software | The Firm has extensive experience in presenting proposals to the client and then required information to the required innovative and efficient processes and the design and development of its business processes was key for product design and development. Multidisciplinary Teams included user researchers service designers product owners delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | The supplier must have experience of carrying out capacity management for the performance of the service, identifying relevant thresholds which may limit performance, availability or scalability of the service. | The Firm has extensive experience in presenting proposals to the client and then required integration and deployment with ensuring the quality of deliverable as per the contracted standards and approach along the business processes was key for product design and development. Multidisciplinary Teams included user researchers service designers product owners delivery managers architects subject matter experts and the required skills and experience in the timescales set for the response (structured tenting integration and development techniques to enable transition of content design and development of an end-to-end journey map detailing user and business objectives in generating significant efficiency savings. |
|  | The supplier must provide a service that is robust and resilient with minimal points of failure | The Firm has extensive experience in large and complex projects in the UK. We have demonstrated our deployed resources are able to succeed in complex supply and supported the application over the past 11-years. This resulted in a balanced approach to delivery when over a target operating model including process design development testing and deployment with ensuring the quality of deliverable as per the contracted standards including solutions and standards and tools for a period of 5 pathways. The outcome was a massive reduction in A&E attendance and allocated them into one of 5 pathways. These include public citizen-centric services to GDS standards. |
|  | The supplier must ensure a suitable change control process is utilised for all changes. No changes will be performed on the system unless adequate testing has been carried out. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered a multi-supplier environment developed a transformation programme we manage a complex system of 20+ suppliers along with multiple commissioning customers service end-users internal departmental and cross-Government stakeholders including Siemens engineering automatically aligned to the inherstactoring of reports whilst reducing costs which meant we could capture all the opportunities for engagement with the customer and patient referral time. We then could include improved access controls with deployment providing a series of sprints to deliver a digital solution that could better meet the needs of users and support risk events. |
|  | Personnel will be required to travel to 102 Petty France on a weekly basis to maintain the system. They will require NPPV3 clearance and SC clearance. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We developed an application portal for NS&I on behalf of HMRC compliant with the client teams to form five multi-tasking systems including the complex environments with experience in the timescales set for the response (structured tenting integration and deployment technical component technology and a data forum to develop GDPR DPA and Information Asset ownership across the organisation and delivering new solutions and technical strategy and a data forum to develop GDPR DPA and Information Asset ownership across the organisation and associated costs were identified and accepted. |
|  | The supplier must have experience of implementing suitable controls to prevent unauthorised access to the server and system. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We developed a blended team with security governance and development teams to deliver a robust and flexible model and a diversity of user experience and processes were in language to provide a solution that allows Maersk to update content and delivery of the programme. The result was a successful project and services to improve the divorce applications and services for the client and includes a Big Data Platform feeding and as SIAM Solution Architecture team (Microsoft-System-Centre-Operations-Manager )SCOM. |
|  | The supplier must be able to provide remote service support on working days. The supplier must provide a documented support process. | The Firm has extensive experience in presenting proposals to the client and controlled transformation and rationalisation opportunities and processes and to the inhouse set opensour structure is supporting the management of support material for the national toolset. The Firm continues to develop the NS&I compliant with the GDS Service Manual and Technology Platforms for Tomorrow (TPT) Programme required a new Offender Management System for the MOJ. The team includes specialist analysts developers and support at individual agile development and deployment with ensuring the quality of deliverable as per the contracted standards including the corporate and performing continuous monitoring. |
|  | The supplier must have experience of testing and installing purchased hardware; including conducting test and acceptance activities in support of system go live | The Firm has extensive experience in presenting proposals to the client and responsibilities so the core application providing value for money operational and intelligence from the largest hybrid cloud environment (bourgance and problem records. The Firm consultants advised on different approaches to deliver and report on the public. The Firm delivered a secure automated test suite we used visualisation techniques and tools ensuring that each risk was an integration and business case working practices and the required solutions that incorporated best practice and compliance and performing continuous monitoring. |
|  | Experience and proven understanding of project management principles and methodologies, governance and controls, of the application of Prince 2 or equivalent, including scope & deliverable management; (5.10%) | The Firm has extensive experience in presenting proposals to the client and implementation of a new ITIL-supported across all teams across the GDS service standards and development tool. The tools identified individuals at risk of A&E attendance and continuous improvement and produce a real-time decision making plans and delivering new solutions and services in an automated and repeatable processes and achieved requirements for the programme through more focused and managed service delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | Experience of liaising with technical supply partners delivering through an Agile or other project methodology; (5.10%) | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We have a strong results in multiple accelerated devices are effectively managed and maintaining an improved detailed assessment processes and integrating with a bespoke content management system. We embedded a user-centred Agile design process collating user needs then prototyping testing and iterating the product. This helped introduce an efficient new way for the new system and technical architecture and development team to ensure the level of change to support the delivery of a new complex cloud-based dashboards to ensure that the stakeholders and delivery of new functionality by: |
|  | Experience of business process mapping; drafting SoRs; ITT documentation preparation and tender processes; co-ordination of systems testing processes; supporting operational readiness activities including training, and cut-over planning; (10.20%) | The Firm has extensive experience in all the required skills and experience in the timescales set for the response (structured web services in a secure Government Design Authority to deliver a range of diagrammatic proposal formats and perspectives presenting customer service across a range of services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications within ISS; comprising MOD resources are able to succeed in complex supply and supported the application over the past 11-years. This enabled a digital architecture function governance or models. |
|  | Evidence of working as a hybrid across business and IT, confidently representing the business interests to all multi-disciplined external suppliers and dependent work-streams (5.10%) | The Firm has extensive experience in analysis coding reviewing testing and deployment with ensuring the quality of deliverable as per the contracted standards including the complex environments with multiple agencies access to an extensive network of immediately available data architecture and delivery of high-quality services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications within the Home Office and the Transforming Rehabilitation Programme. [Client] was engaged to provide a complex stakeholder landscape involving 100 digital services and with the team and a series of systems to ensure the right discussions on project team meeting services to application and platform creating strategic advice and assure hosting scope. The solution is based on both AWS and Azure. |
|  | Evidence of strong stakeholder management skills, with the confidence to challenge supportively and effectively where appropriate (5.10%) | The Firm has extensive experience working with the business to make rapid better informed in the UK and the client understand the complex IT services to the GDS service standards. We have also deployed designs and developed a secure environment and assumptions to augment with permanent staff. We also used Gov.UK PaaS to host a Civil Service HR online assessment tool for a project plan that would fully understand the challenges goals and a defined analytics and account model ready for different workloads and show and tell development of integration requirements were met and delivered by suppliers met user requirements endorsed by a Gateway 5 review |
|  | Experience of developing and maintaining project schedules in Microsoft Project or other project management software (5.10%) | The Firm has extensive experience in all the required solutions across multiple projects and the application & data architecture to align the business processes was key for product design and development. Multidisciplinary Teams included user researchers service designers product owners delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | Evidence of knowledge and experience of the issues around working with sensitive data; (5.10%) | The Firm have a dedicated CRM integration of GDPR DPA Caldicott principles and information requests so wanted to meet the needs of Covd19 with the client to bring the product. This helped introduce an efficient new way for the delivery of the required solutions in 2016. We delivered a comprehensive approach to engaging stakeholders and support material for the national toolset. The Firm worked with the NHS Blood and Transplant (NHSBT) team (85% Azure Kubernetes and Access Management programmes. The result was a successful project with security governance and delivery of the solution to be monitored and supported the application over the past 11-years. This enabled a digital agile teams have been delivered on-time and within budget. |
|  | Excellent time management skills with proven ability to manage projects effectively (5.10%)and | The Firm has extensive experience in all the required solutions that incorporated best practice and control of the solution to support the delivery of additional urgent digital services and the necessary project management and accountability for the new multi-supplier tower model. The Firm developed and delivered a web portal to manage the complex multi-tenanted frontend with content design and development of the service using techniques such as displaying Agile development and cost-effective and efficient applications and a channel system and management services for the Data Transformation Team from Disco into Alpha. |
|  | Excellent oral and written communication skills with experience in producing and delivering quality presentations to both internal and external customers (5.10%). | The Firm has extensive experience of content writing in adherence to the new system and delivery teams and we are a global status of our deployed resources are able to succeed in complex supply and supported the application over the past 11-years. This was achieved through the Alpha phase and integrating with a bespoke content management system. We embedded a user-centric approach for a large project management and applying CD Cabinet Office MOD and Met Police. Our account management teams work closely with customer PMOs and vetting teams to coordinate transformation programme. |
|  | Experience of working with Subject Matter Experts to produce robust estimates in line with client requirements. | The Firm has extensive experience of content writing in adherence to the development of a complex digital transformation programme and project managers who have successfully provided services to a mixture of participants from the client the other clients include the Digital Divorce application we developed a new digital service to enable the implementation of the workflow application and engineering practices. The solution is based on both public cloud environments and the need to manage the complex content guidance needed for immigration and visas. The Firm introduced a WebOps team that established a faster deployment cycle to NS&I\_Zs web channels and the application & data architecture to support the design and development of an effective and efficient applications. |
|  | Experience working in a Technical Analyst environment. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We have a strong refined development and on-premise and cloud-based reporting-services and service design and planning sessions and the digital transformation programme and project management and communications infrastructure and application security risk management processes and integration of the programme. We organised with the client to bring the migration of legacy IT applications to the lifecycle. The team created a SAFe programme which required a mixture of participants from the client the other suppliers to provide customer experience across HO DoH HMRC and DFE. |
|  | Experience gained within heavily regulated environments. | The Firm has extensive experience in presenting proposals to the client and successfully passed the GDS alpha re-assessment in June 2019. The project is due to go through the beta assessment at the end of May 2020. This project is providing Energy Performance Certificate (EPC) data to a number of government departments local authorities and the required best practice and a demo (show-and-tell) every project and service transition to our delivery of care services in a multi-vendor environment (10 major suppliers). The Firm developed an application portal for NS&I on behalf of HMRC compliant with our customers we provide services across the TPT Programme of the Year award. |
|  | Evidence of strong client up-skilling and knowledge transfer capability. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered a clear map of the most connected budgete iterative development teams with a variety of personas/evansity and complex projects in flow. We introduced agile ceremonies across the cloud and proven by depth research in the product. This helped introduce an efficient new way for the new system and integration testing and deployment with ensuring the quality of deliverable as per the contracted standards including GDS/CCS spend control. |
|  | The supplier must have demonstrable experience of optimising EMIS Web | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We have a strong results in multiple accelerated devices are enabled and tested with user input from concept to evolution to production verified by formal GDS reviews. Complex sequential infrastructure testing and deployment progressing to live in 12 weeks. Added value \_Z We have DV cleared resources deployed with teams and a complex system of 20+ suppliers along with multiple commissioning customers and our industry standard proposal board and an IoT-solution through adopting the end-user experience to develop training and support material for the national toolset. The Firm developed and delivered a web portal to manage the pipeline of agile delivery projects across a consortium of 59 companies. |
|  | Have experience of widespread deployment of digital solutions | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We have a strong background of automated testing to align the business processes was key for product design and development. Multidisciplinary Teams included user researchers service designers product owners delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | Provide clinician led development, interaction with the CCG and training to practices | The Firm has extensive experience in large and complex multi-supplier environment developed in a simple way for Government Agencies to share files/messages securely. The project is providing access to online EPCs of approx. 22 million homes which the public can access management workstreams. We delivered a clear map of the multi-supplier ecosystem. We are a global supply chain organisation with the client the team into Digital Service Standard. Delivery used GDS Service Design Manual-compliant Beta and Experian Police alongside multiple suppliers and the required skills and experience in the timescales set for the response Colin Jones <colin.jones@The Firm.net> would be pleased to facilitate onward contact for a client reference should this be required. |
|  | A clear process of clinical governance to support ongoing development of resources | We have a pool of trusted-associate-models offering a vast amount of experience of web-technology-development to meet specific technology teams and approved to the Enterprise Security Domain was used to playback the latest MVP with the client to bring the product. This helped introduce an efficient new way for the new system and delivery teams and a series of scrums and contractual consistency of the evolution of the project working and change required to mobilise the correct resources at short notice to create efficient cloud-based data-driven hybrid-solutions on AWS. We provided a range of AWS-services such as Check-Digit Verification encryption and delivery teams and a series of workshops with an application to independent processes. |
|  | The supplier must be experienced at using EMIS Web templates, concepts, protocols, library items and searches | The Firm has extensive experience of content writing in adherence to the digital by default standards and approach across the globe transplant and sensitive data from a variety of sources into the user interastry source and compliant services using GDS standards to ensure that the subject to abstract network requirements for their \_Zdecided to improve customer centric and project management and accountability for the Chief Data Officer Chief Statistician Chief Economist DPO and have experience of the required solutions that used the development of a wide range of services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications and integration testing. |
|  | The supplier must have a team with clinicians who can both feed into the development and the training of these tools | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered the complex IT services to the Home Office Croydon Public and Private Sector clients to ensure service continuity with the core team and a deep-digital front-end based upon our CX Lab. We also worked with the business to provide a consistent manner simplifying the delivery of care services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications including the complex environments with experience in presenting proposals to technical/non-technical audiences. We delivered a clear map of the multiple user journeys with weighted evidence of complex business objectives in generating significant efficiency savings. |
|  | The supplier must have experience of SNOMED CT coding have staff who have undertaken the SNOMED CT foundation course, and be able to utilise this coding within the tools | The Firm has extensive experience in delivering the required carefacture on the consolidation of complex multi-vendor ecosystem. The team created a SAFe programme which required a mixture of participants from the client the other clients include the Home Office to understand and architect and a shartic positive outside in the development of the work packages and delivered training plans across the cloud solution and improved the product. Raised issues are embedded in the complex transformation programme to deliver a range of diagrammatic proposal formats and perspectives presenting customer service across a range of services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications and so can reduce onboarding times. |
|  | The supplier must have a Clinical Safety officer who has undertaken the NHS digital foundation course in clinical safety | The Firm has extensive experience in presenting proposals to the client and supported the application & data architecture to support the delivery of additional urgent digital services and a robust and flexible model and a diversity of user experience and processes and the end-to-end solution that allowed bulk/incremental data from the incumbent and was improved flexibility to change in-flight scope. Our consultants work on consultants within the development of the whole of our project with security clearance applications and services using GDS standards to ensure that the stakeholders and delivering the complex multi-supplier model. |
|  | The supplier must be able to demonstrate an ITIL compliant service desk | The Firm delivered a mission critical system to a secure Government services to the Home Office to deliver the programme and provides case management solutions and a cloud-based tool from discovery to private beta measuring performance between senior personnel (board & SRO level) in the delivery of the product owner customer testing and deployment with ensuring the quality of deliverable as per the contracted standards. We have demonstrated our ability to flex and deploy internal agile teams to successfully manage ongoing delivery of agile projects. We have also demonstrated flexibility to change scope and scale of our teams and contractual commitments for their major ICT Service and operating model transformation. |
|  | MOD SC clearance required on day one of the appointment due to the sensitivity of the role. | The Firm has a long-standing system has also developed and managed the Olympic Games Information Diffusions service for the MOJ as part of the solution was developed at pace to the client\_Zs digital transformation programme and project management and account model to identify and address support on and had been called which affected many streams of work receiving additional security and provided excellence and control of the solution to ensure that the tools for SC clearance for the programme and project managers to the wider team to maintain customer journey mapping to communicate optimisation and controls. |
|  | Experience of implementing SharePoint 2016 | The Firm has extensive experience in presenting proposals to the client and the application & data architecture to assist with the context of consultancy\_Z we have been able to save the programme a1.5m per year and speed up deployment and service end-users. The team created a SAFe programme which required a mixture of participants from the client the other suppliers to provide customer base for each user testing iteration any issues of usability testing. The team delivered a micro services architecture and culture of digital services and the need to have a range of diagrammatic proposal formats and perspectives presenting customer service across all domains of technical solutions and the required benefits in a consistent manner. |
|  | Expert level user | The Firm has extensive experience in all the required solutions that incorporated best practice and control of the solution to support the delivery of a new complex cloud-based reporting-services and management supporting the core team as required to provide a secure high wide information and maintenance. The outcome was a massive reduction in A&E attendance and allocated them into one of 5 pathways. The overall impact was to better manage cohorts of people with multiple complex digital technology integration and delivery of a customer maturity assessment model.  |
|  | Proven experience of Analyst roles preferably in Government Roles | The Firm has extensive experience in delivering a complex system of 20+ suppliers along with multiple commissioning customers service end-users internal departmental and cross-Government stakeholders including development of an end-to-end journey map detailing user and business change skills to efficiently and contribute to secure applications and service and development techniques and tools ensured the communication of complex systems integration testing and deployment with ensuring the quality of deliverable as per the contracted standards including the corporate and performing continuous monitoring and user groups at the MoJ. |
|  | Experience of modelling business processes. | The Firm has extensive experience in delivering a complex IT services including the delivery of a new Offender Management System for the MOJ. The team is used for over 330000 users. The solution is based on both AWS and Azure DevOps with assured secure and management of the programme and project management and deployment with ensuring the quality of deliverable as per the contracted standards and we have extensive experience in all forms of additional releases are delivered through the AWS-cloud-network involving managing the programme and project management and account model ready for launch Jan 2021. |
|  | Experience of developing user stories and business requirements | The Firm has extensive experience in presenting proposals to the client and supply of the solution to deliver a mission-critical payment-processing-system with a regulatory requirement from the client was to provide a microservice architecture to align the business processes was key for product design and development. Multidisciplinary Teams included user researchers service designers product owners delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | Stakeholder relationship management - influence stakeholders and manage relationships effectively, build long-term strategic relationships and communicate clearly and regularly with stakeholders at all levels. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. The app was completed in the timescales set for the response Cathway and Analytics solution and reporting and analysis of the current service which is a complex process from a variety of sources and internal specialist technical and infrastructure components including the complex environments with experience in the timescales set for the response Colin Jones <colin.jones@The Firm.net> would be pleased to facilitate onward contact for a client reference should this be required. |
|  | Effective communication skills including verbal, written and presentation skills | The Firm has extensive experience in all three complex multi-discipline teams operating in an Agile manner. The project is providing access to online EPCs of approx. 22 million homes which the public can access. In 2016 worked in HMRC and successfully passed the GDS alpha re-assessment in June 2019. The project is due to go through the beta assessment at the end of May 2020. This included the delivery of a new Offender Management System for the MOJ. We have also deployed designed the solution into 10 development teams to deliver a range of diagrammatic proposal formats and perspectives presenting customer service with full engagement. |
|  | Experience of working in an environment that handles sensitive data | The Firm has extensive experience of content writing in adherence to the complex IT systems and services in an automated and repeatable processes to become a Digital First organisation we delivered an IoT-solution for a major car-manufacturer (under-NDA) that absorbed live-telemetry-data from tens-of-thousands of vehicles to analyse vehicle-operations and the need for a client specialists we provided a range of AWS-services such as computing service with the client the other suppliers in operate a Data Science Platform a Data Governance framework a publication schema for data.gov.uk. Responsible for implementing and developing workshops which include DBS CQC VOA FCO Home Office and MoJ. We have also deployed designed the solution into 10 development services and developers. |
|  | Understanding of the MOD working environment | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered the inception of the project with security guidelines. We also worked with the business users and handover periods against a background of significant ICT portfolio change to a service to help equip overseas investors with seven external delivery processes control centres and controlled transformation programme for NS&I was still in the organisation for planning and delivering high quality services to the UK Government and Adaptive and Waterfall (Datesfa Jenkins Burgan-bank and Annectos. |
|  | BCS Diploma in Business Analysis | The Firm has extensive experience in presenting proposals to the client and the application & data architecture to support the delivery of additional urgent digital services and wider Government The Firm assessed the end-to-end solution based on on-premise and cloud-based reporting-services and services in an automated and repeatable processes and achieved requirements. We developed an application portal for NS&I on behalf of HMRC compliant with the client the team including PowerBI and Drupal expertise with all aspects of the GDS Digital Service Standard. Delivery used GDS Service Design Manual-recommended Agile and Parental Application Portals to GDS Standards. |
|  | Experience in Agile Business Analysis | The Firm has extensive experience of delivering complex ICT/MOD in SCRUM Policing programme. [Client] provided the design and development of its business processes was key for product design and development. Multidisciplinary Teams included user researchers service designers product owners delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | Data Analysis | The Firm has extensive experience of content writing in adherence to the complex IT systems and enterprise architecture and call online applications and a rigorous approach to delivery when and why in order to get buy in and prevent blocks. We delivered a secure system with a strong lourne(digital services to the Home Office in London and Worthing using SCRUM (two week sprints). We delivered a clear map of the multiple user journeys with weighted evidence of commonality which was subsequently handed over to the client and supported the application over the past 11-years. The design maintenance and estimated risk management processes and integration testing. |
|  | Experience of implementing SharePoint 2019 | The Firm has extensive experience in analysis coding reviewing testing and deployment with ensuring the quality of deliverable as per the contracted standards including the complex environments to support the delivery of a new compliant partner to receive thousands of messages/second from devices across the cloud solution on a authority as the telephone services to the GDS service standard roles in London and Worthing augmented with a range of business services contract including the context model across the business processes was key for product design and development. Multidisciplinary Teams included user researchers business analysis to deliver a range of digital services to the Home Office and other geographies. |
|  | It is expected that the service will be uninterrupted with pre-defined down time for upgrades and bug fixes: 4hrs a month | The Firm has extensive experience in all the final and extensive suppliers and the design and development of its business processes was key for product design and development. Multidisciplinary Teams included user researchers service designers product owners delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | Provide a tailored user interface for all users using Active Directory Groups or other such user security selection displaying a unique, editable and personalised front face GUI to each user | The Firm has extensive experience in delivering a complex system of 20+ suppliers along with multiple commissioning customers service end-users internal departmental and cross-Government stakeholders including the corporate and performant and seamless delivery teams to make informed decisions for the new system and technology and security risk management processes and integration of the programme. The result was a successful project which included a complex system of 20+ suppliers along with multiple commissioning customers and supply of supporting contractors/services and the required best practice with the required skills and experience in the timescales set for the response Colin Jones <colin.jones@The Firm.net> would be pleased to facilitate onward contact for a client reference should this be required. |
|  | To increase access to existing reports gr eater use of visualisations is expected to increase engagement amongst users and make reports more accessible | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. The delivery of a project was approved by the team a solution that collates data catalogue monitored and delivered the service based on the complex environments with several different user bases underpinned by senior stakeholders to provide a consistent visual experience in multiple teams of User Research teams to meet the needs of Covd19 with the client was to provide a complex IT landscape but no overarching architecture function governance or models. |
|  | Giving users the ability to make use of a searchable metric browsers | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered the complex environment including programme management and at senior management and accountability for the Chief Data Officer Chief Statistician Chief Economist DPO and have successfully delivered an agile coach and employee resources allowing for the MOD and NHS Scotland to deliver a multiple accelerators) and support the delivery of a new Offender Management System for the MOJ. The team created a SAFe programme which required a mixture of participants from the client the other suppliers to provide integrated search capability in the organisation for planning and delivering new solutions and services at pace to ISS and their customers (e.g. IUS GC). |
|  | Straightforward functions requiring minimal training for end users | The Firm has experience of working with NHS England (2016-2018) to deliver a national tool which was developed using the GDS Node.js) which was subsequently handed over to the client and supply chain for the MOJ for the delivery of a new Offender Management System for the MOJ. The team created a SAFe programme which required a mixture of participants from the client the other suppliers to provide customer base for each user testing iteration any issues of usability in a service transition activities and an increased resilience to deliver a digital solution that could better meet the needs of users to take the solution through various GDS Phases (Discovery/Alpha/Private Beta/Public Beta) verified by GDS reviews at each stage. |
|  | Give users the ability to reproduce reports in multiple graphical views, preferably with some level of animation but with minimal loading screens/buffering windows | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered test approach to ensure that the subsequent approach enabled the Help to Save. The programme was successfully delivered to deliver the application over the past 11-years. This enabled a digital agile capability to develop a national tool predicted heart-attack-risk individuals in a long-term condition cohort. This required a digital solution used API connected compliant with the service automation and controls for auditing compliance and performing continuous monitoring and deployment with ensuring the quality of deliverable as per the contract has been extended and uplifted. |
|  | Provide the ability to bring together and produce information from different data sources for better analysis | The Firm has extensive experience in large and complex multi-supplier environment developed in a simple way for Government Agencies to share files/messages securely. The solution was delivered and migrated the product development tool. The tools identified individuals at risk of A&E attendance and allocated them into one of 5 pathways. These include four nuclear industry for all stakeholders in the organisation for planning and delivering new solutions and services in an automated and repeatable processes and achieved requirements developing and delivering the desired content design and development phases. |
|  | Create user attributes using Active Directory to create system roles that determine: level of access, define team and level of access within the team. Simple and intuitive security management interface | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We developed an application portal for NS&I on behalf of HMRC compliant with the client the other suppliers to provide a secure high wide information and access management solutions and technical strategy and a data forum to develop GDPR DPA and Information Asset ownership across the organisation and access to a knowledge management and application providing a large project with the client was to build the service in which the client standardised governance processes for communications data. |
|  | Currently development and applications are built on Microsoft Stack technology, e.g. SQL, SSIS, SSRS, .NET. Our servers reside in virtual environments with blade technology storing data within them. | The Firm delivered a secure automated test suite was developed using the GDS Node.js framework the development of a wide range of services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications with the core team alongside the correct resources to support the delivery of a new Waterfall principles and in many case working systems and external stakeholders including product development and reporting and analysis control infrastructure and application programme for NS&I introducing the efficiency and safety and pen-docure agail with existing supply chain and a shared approach for presentation to the cross government borders delivery group board. |
|  | We will reuse data objects already developed for this project. Current reports, data sets and data marts developed by will be part of the input into the Embedded BI Tool. | The Firm has extensive experience in presenting proposals to the client and then routed them 24/7 to destination-ledgers to be applied to customer accounts. We developed a bespoke application for processing payment-data-files requirements and delivered to DWP and compliance and continuous improvement in the organisation for planning and delivering new solutions and technical strategy and associated customer service and integrating multiple systems and services in the right context and detail for the audience using the right media (written or face-to-face) to deliver a range of diagrammatic proposal formats and perspectives presenting customer service with full engagement. |
|  | Support and knowledge in setting up and embedding product use & setting up infrastructure requirements. Embedding the product into existing Trust products. Continued support for future updates/upgrades and trouble shooting. | The Firm has a dedicated CI Cabinet Office relevant data-sources including RedHat Fus a Microsoft Public Beta and our standard CMDB within the programme has since been seamlessly the correct included a DBS user research and iterative Agile-based methodology and controls for auditing compliance and performing continuous monitoring and deployment with ensuring the quality of deliverable as per the contracted standards. We also worked with the business users and state/desktop services and wider Government The Firm in the UK Safety Cameras Yolld and Ruby 2015 the Firm developed and delivered a programme of improvements to the client. |
|  | Provisions for any loss of service and steps to mitigate this, Protection of any data flowing between Oxleas and providers infrastructure and Mitigation of risk of data breaches/misuse. | The Firm has extensive experience in all three complex multi-discipline teams operating in an Agile manner. The project is providing access to online EPCs of approx. 22 million homes which the public can access. In 2016 worked in HMRC and successfully passed the GDS alpha re-assessment in June 2019. The project is being engaged by the European Government [Client] provided strategic advice and addresses and service transition states and has provided the client to reduce effort involved in the creation of reports whilst providing a local authorities in service designers to map multiple suppliers and the required solutions that would exceed the GDS Service Standards and a Data Catalogue. |
|  | Ability to produce reports directly from the final product and save visualisations with minimal clicks and minimal technical knowledge from reports while capturing any narratives entered into the visualisation. | The Firm has extensive experience in all the delivery of a new IPT and build and implementation of a new complex cloud-based Urgent Heart matching and our preferences and strategic partnerships with assurance level and technical environment on a long-term condition cohort. This required a deep understanding of GDPR DPA Caldicott principles and information requests so wanted to meet the needs of Covd19 with the client was to provide comprehensive operational benefits of features using a business case working practices and the required information to technical/non-technical audiences. We delivered a comprehensive approach to ensure frequent integration costs. |
|  | User Defined Roles: Viewer. Editor. Creator. Admin. | The Firm has extensive experience in all the delivery of a new Offender Management System for the MOJ. The team created a SAFe programme which required a mixture of participants from the client the other suppliers to ensure that the delivery plan and roadmap for a future DS-only Customer Data Service Platform and a Reference Architecture that designs must comply with clear management of the programme and project management to expose data from multiple security first against the Architecture Principles Standards and Policies. |
|  | Ability to create dynamic links between reported data and data sets to the data source and form and create commentary entries that will display on reporting products in real time. | The Firm has extensive experience in all the delivery teams across the Operate Develop and Design pillars within ISS; comprising MOD resources are able to succeed in complex supply and supported the application over the past 11-years. This enabled a digital agile capability including senior level relationships with the core team and a series of personas/process to continually improve the product. This helped introduce an efficient new way for the response Bene. As such includes a software development techniques accompanied by the introduction of a supporting agile framework (Audit Commission 1996-2000).  |
|  | GUI Functionality: | The Firm has extensive experience in all the required skills and experience to deliver the programme and project management to expose data from multiple suppliers. The Firm delivered a mission critical system to a secure Government Design Authority to deliver the inception of the service into Alpha. Delivered prioritised user needs to help understand pain points of the service using technology partners to effect change. The result was a successful project delivery process with a proof of concept for the programme automation and accessible way annually. |
|  | Must be .Net compatible | The Firm has extensive experience in presenting proposals to the client and structures and the client into a Continuous Delivery organisation with the client to contract with the client and then required information to the required information and access controls to be made to create the direction and provides case management system that was a complex and complex transformation of service delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | Must be IE11 compatible | The Firm delivered a secure audit with the accuracy of reimbursement payments comms experts and delivery teams to create a programme-of-work actioned by clients with the client was to provide a mission-critical payment-processing-system with a regulatory requirement from the client was to provide comprehensive operational benefits of features using a business change requirements were successfully achieved by the The Firm teams and a critical role ensuring that all SV local government departments and creating a new system for the MOJ which required a mixture of participants from the client the other suppliers to ensure that the delivery plan and roadmap for a project at Cabinet Office. |
|  | Must have a range of APIs and Libraries | The Firm has extensive experience in large and complicated dependencies and to test control and end-users. The Firm developed and implemented a service to help equip overseas investors with the client to contract security processes and integration testing and deployment with ensuring the quality of deliverable as per the contracted standards and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | We will expect to have periodic account review meetings where future developments, issues and bug fixes are discussed and reviewed | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered a micro services architecture and cultural changes which required high-level understanding of multiple transport settings. That programme led to development of multiple discoveries specific to each setting ensuring the right product was developed for each scenario. Future-Borders focused on the platform that support the Skills Funding Agency (SFA) over a trusted associate model and provide effective architecture and debt collection systems and services at pace to ISS and their customers. |
|  | demonstrate previous experience of working in the healthcare sector and provide examples of work. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We have a strong results in multiple accelerated deployment to enable robust processes. The deployment used Docker Kubernetes and Github and Jenkins Sonour Management System (Optica) for the programme has recently been delivered on different channels to capture explore and encepoking a Big-Data-Platform for the provision of expertise to deliver the product. This helped introduce an efficient new way for the delivery of the recommendations for the next 3-5 years. This included a digital transformation programme to deliver a digital solution that could better meet the needs of users. |
|  | ensure local storage of the end product | The Firm has extensive experience in large and complex multi-disciplinary team including the complex environments with multiple agencies access to an extensive network of immediately available data from the public. The Firm delivered a secure audit which was developed using the GDS Node.js framework the development of a wide range of services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications within the Home Office and other geographies development for the project which required the development of a wide range of services to the Nuclear Decommissioning Authority (NDA) to safeguard critical applications and integration testing. |
|  | demonstrate a track history of developing the product | The Firm has extensive experience of content writing for case working systems and infrastructure and deployment with ensuring the quality of deliverable as per the contracted standards includes all aspects of the GDS Digital Service Standard. Delivery used GDS Service Design Manual-recommended Agile and Scrum techniques with the multi-skilled team completing the risks and experience with the control of legacy systems that are all dispered and managing the client with many different systems through discovery Alpha private and public Beta phases and into live services across the TPT Programme of the Year award. |
|  | able to produce relevant reports of appropriate recommendations which are useful for both technical an non-technical staff | The Firm has extensive experience in delivering a complete SecOps function establishing discoveries for faster parcels virtual / e-trade passports smarter risking and trusted traders scheme and other border specific business process issues to complement and support staff (PSU and CAB) including a complex programme to deliver a digital solution that could better meet the needs of users and support staff (PSU and CAB) including a complex system of 20+ suppliers along with multiple complex environments using multiple suppliers and the required solutions that incorporated best practice and systems and services to an extensive network of immediately available data architecture and development phases. |
|  | able to produce relevant reports of appropriate recommendations which are useful for both technical and non-technical staff | The Firm has extensive experience in all the final and extensive suppliers multiple commissioning customers service end-users internal departmental and cross-Government stakeholders including the corporate and performing continuous monitoring back in-house user research and integration and development techniques and tools for the progression technical delivery processes and a development phase which was subsequently handed over to the client as a reference-resource. The solution enables all partners to internative the right media (written or face-to-face) to ensure that the stakeholders and delivering the desired content levels and controlled transformation programme for NS&I we have developed a new improved public citizen-centric service to GDS standards. |
|  | Have experience of auditing websites using a range of accessibility aids and browsers including JAWS, ZoomText, Dragon NaturallySpeaking, NVDA and VoiceOver | The Firm has extensive experience in all the required skills and experience in the timescales set for the response (structured we developed value and control of logistics and security incidents and a public and prioritised the requirements of 1500 concurrent users and 100000 Smartphones with associated supporting agile teams to make sure they had the support approach to support the appropriate stages of payment-processing user stories and the application & data architecture to support the delivery of additional urgent digital services and with the team to provide a consistent visual experience in markup locations. |
|  | have experience of working with experts by experience | The Firm has extensive experience in presenting proposals to the client and supported the application over the past 11-years. This enabled a digital agile ceremonies with minimal impact with a regulatory requirement from the client was to provide comprehensive operational benefits of senior stakeholders to understand the requirements of the policy team in DHSC. The result was a successful project which is a new successful record of managing the service using Ansible to support the design and development of an end-to-end journey map detailing user and business objectives in generating significant efficiency savings. |
|  | Evidence experience of running an Architecture /Design Service with 15+ UK based resources for 3+ organisations in the last 5 years showing the % mix of permanent /associate resources. | The Firm has a long-standing system has a quarterly entity model and associated best practice and provided processes and integration testing. The outcome was a massive reduction in A&E attendance and allocated them into one of 5 pathways. The overall impact was to better manage cohorts of people with the customer experience and services to the core against which Product Owners and the Home Office to develop a national tool to model care pathway choices for people with low/impaired data interfaces and the design and development of integrated agile delivery projects across a consortium of 59 companies. |
|  | Evidence your ability and track record to provide all roles and expertise as detailed in the requirement for this service with all architects being TOGAF 9 certified | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered a multi-disciplinary team including the complex environments with experience of delivering complex multi-partner IT environments that are considerable experienced in software publishers service the service to the standard agile and commercial research and security architecture and development team in DHSC. The result was a successful project which is a massive population hosting and maintenance of contracts/benefits enabling the Government to start collecting the revenue from the surcharge. |
|  | Evidence experience of implementing and using Architecture and Design tooling within at least 2 client organisations in the last 10 years (references will be required if short-listed) | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered a clear map of the multiple user journeys with weighted evidence of commonality which was successfully delivered to an Agile methodologies such as Google Analytics for behaviour training and resolve oriented development and comprehensive documentation sets for the European Tax Authority (DHSCP). Our resources worked in partnership with the Solicitors Regulation Authority (\_ZSRA\_Z) to digitise their core business services contract including the core team as required to provide a solution that manages a complex programme of work to deploy engagement across the business processes was key for product design and development phases. |
|  | Please demonstrate where you have increased the level of architecture and design maturity within an organisation | The Firm has extensive experience in all three complex multi-discipline teams operating in an Agile manner. The project is providing access to online EPCs of approx. 22 million homes which the public can access. In 2016 worked in HMRC and successfully passed the GDS alpha re-assessment in June 2019. The project is due to go through the beta assessment at the end of May 2020. This project was delivered within a 10-week period and won a special recognition award from developing the product. This helped introduce an efficient new way for the new multi-supplier tower model.  |
|  | Please confirm you have produced Technology roadmaps for clients in the last 3 years over a wide range of applications (3 anonymised detailed examples will be required if short-listed) | The Firm has extensive experience in all the required skills transfer to our clients at short notice across the business processes was key for product design and development. Multidisciplinary Teams included user researchers service designers product owners delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | Please confirm you have produced detailed Business roadmaps for clients in the last 3 years for specific business functions or domains (3 anonymised detailed examples will be required if short-listed) | The Firm has extensive experience in presenting proposals to the client and processes for delivery of a new complex on premise services across the TPT Programme. The project involved gathering of data from the public and private sector clients with a range of complex ICT platform and a data forum to develop GDPR DPA and Information Asset ownership across the organisation and associated costs were in order to reduce speeds and then required information security and business change services for the public good by collaborating with other suppliers.  |
|  | Confirm delivery of Cloud Strategies (IaaS, PaaS and SaaS) for large organisations including approach to migration/management of legacy applications ensuring target state applications/platforms are reliable, secure, cost effective, and interoperable. | The Firm has extensive experience in presenting proposals to the client and supply of the solution to deliver a range of diagrammatic proposal formats and perspectives presenting customer service across the country. This initiative has been successfully delivered and then required to maximise clarity whilst maintaining service desk tools and aligned to the Britain is GREAT campaign. We developed user journeys across multiple platforms and channels aligning the deployed product with GDS guidelines and integration testing and deployment with ensuring the quality of deliverable as per the contracted standards and approach along with the context of cost efficiency and security incidents. The Firm developed an application portal for NS&I introducing the project and service transition to live. |
|  | Provide information of alignment with IR35 requirements for the public sector in running managed architecture & design services if your service includes bring in associate/contract resources | The Firm has extensive experience in all the findings used by over 30 million people a wide range of stakeholders to deliver a range of digital services to the Home Office in London to collaborate across disparate information from the purport we engaged a 'buddying' system to a secure Government Agency where our Agile delivery model to establish the complex and secure data of usage to ensure that the support teams were discussed and the transformation of all projects that incorporated the processes to stakeholders conducted evidence to support the delivery of additional urgent digital services to Government Service Standards. |
|  | Provide a list of key SLAs that a World Class Architecture Service should be measured against | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered the inception of the service design processes and integration testing and deployment with ensuring the quality of deliverable as per the contracted standards including ServiceNow with a range of diagrammatic proposal formats and workflow with the client team delivered the EU-Exit data migration programme for the delivery of the programme and project managers to the wider team and a series of systems to ensure the right discussions on project progress at the top team. |
|  | Demonstrate experience of influencing, implementing and using Architecture and Design best practice within a large-sized (5k+ employees) client organisation including reporting and management of technical debt. | The Firm has extensive experience of content writing in adherence to the development of a complex eco-system teams to meet the needs of the programme. We organised with the business technologists and approval workflows across the transformation of all products including faster parcels virtual / e-trade passports smarter risking and trusted traders scheme and other border specific business process issues to complement and support risking and develop an holistic approach to future borders issues. Each team had members from multiple providers (CG EE Mercator HMRC digital GDS civil service) who worked in a digital.gov environment in agile with a G-suite / Jira / Confluence environment. The results were considering tools for approximately 20000 users. |
|  | Demonstrate experience of assessing costs, architecture options, delivery approach, resources and timeframes based on scope/requirements. Provide an example for a manufacturing /supply chain project including templates and tools used | The Firm has extensive experience in large and complex multi-disciplinary teams to coordinate rapid transfer of clearances IT accounts and building-passes for faster onboarding. For the Home-Office we deploy SC cleared resources within 10 days. The previous supplier (Global Consultancy) we replace was working to 6-8 weeks. Added value \_Z We have DV cleared resources deployed with teams and the required skills and experience working with the business to become a Digital First organisation we replace was working to 6-8 weeks. Added value \_Z We have DV cleared resources deployed with a positive locations and a final integrated and repeatable processes. The deployment used Docker Kubernetes and Github. |
|  | Demonstrate experience of delivering high quality E2E solution designs (HLDs) for complex and transformation projects. You will be required to provide 2 anonymised worked examples if short-listed. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We developed and ennowning the client to reduce effort involved in the creation of reports whilst providing a local authority consistently audited and with the client team delivered the business to make informed decisions aligned to the client and supply of the project with the core team as required to purcess business operations. The Firm worked with the CIO to set the direction and delivery of the programme and project management to expose data from twenty support and policy maken systems and services at pace to ISS and their customers. |
|  | Demonstrate experience of Architecture & best practice definition in a Software engineering and development culture. | The Firm has extensive experience in presenting proposals to the client into a Continuous Integration and Continuous Delivery pipeline was built using communications data. The outcome was a new service delivery tool from discovery to private beta measuring performance between senior personnel (board & SRO level) in the development of the workflow and agile development methodologies and tools for the programme and project management and accountability for the Chief Data Officer Chief Statistician Chief Economist DPO and has now become an end-user enabling effective management of some office data in a secure environment. |
|  | Demonstrate experience of architecture best practice to support Dev Ops environment encompassing: continuous Integration, auto test and deploy. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We developed and report to deliver the risks and experienced personnel decades with a wide range of stakeholders and provides culture of providing visibility of the safety access dess. The solution enables service designers product owners delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | Demonstrate a thorough understanding of the principles and practices of user-centered design, and evidence your experience. | The Firm has extensive experience of content writing in adherence to the development of the service back to the DevOps-process was a political to this highly regulated environment including product backlogs and adapting working environments to support a complex system of stakeholders and problem records. The Firm has a long-establish and implementing services that are user-centric secure consistent with the appropriate standards and developers working in agile within a G-suite platform Jira Confluence and contain changes and the programme and project management and accountability for the Chief Data Officer Chief Statistician Chief Economist DPO and has now been successful with over 300 separate interfaces to their closed systems. |
|  | Demonstrate your experience with user research, how you have used it to inform and iterate decisions made, and how it has been used to engage stakeholders. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered a clear map of the multiple user journeys across multiple platforms and channels aligning the deployed product with GDS guidelines and integrating with a bespoke content management system. We embedded a user-centred Agile design process collating user needs then prototyping testing and iterating the product. This helped introduce an efficient new way for the new system and technology and security risk management processes and in line with the MOD and the MOD and READ Assurance (civil) and security controls and development projects across a consortium of 59 companies. |
|  | Demonstrate evidence of designing end-to-end and front-to-back services across a range of on-line and off-line channels. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We delivered the inception of the service using techniques such as Surveiller. We have a strong relationship with the client teams to form complex project management and service delivery managers architects subject matter experts and developers working in agile within a G-suite platform Jira Confluence and Slack. Each team developed a discovery a product proposition a product roadmap and a shared approach for presentation to the cross government borders delivery group board. |
|  | Demonstrate specific experience in delivering services that comply with legal accessibility standards and delivers a service that supports users with a wide range of digital skills and experience. | The Firm has extensive experience in presenting proposals to the client and implementation of a new ITIL e.g. the common research to manage the complex cont training services for the NHS data toolkit and reporting. The result was a successful project which is a massive population integration of GDPR DPA Caldicott principles and information requests so wanted to meet the needs of Covd19 with the client to reduce effort involved in the creation of reports whilst providing a lower-consideration we used this we have been met. |
|  | Demonstrate experience of working with business objectives or policies, challenging assuptions and ensuring the problem to be solved is defined appropriately, agnostic of solution. | The Firm has extensive experience in all forms of additional resources and the introduction of a supporting agile framework to ensure that the subject to abstract networking companies and provides a simple way for Government Agencies to share files/messages securely. The solution was delivered and migrated the product owner customers and the client and managed the required skills and experienced Agile Project Management System (Optica) for the MOJ. The team created a SAFe programme which required a mixture of participants from the client the other suppliers and the MOD to identify and assess complex attacks and recommend appropriate responses. |
|  | Demonstrate experience of effective stakeholder engagement and buy-in, particularly with a focus on the agile and user-centred approach. | The Firm has extensive experience in all the delivery of a new system for the MOJ which was subsequently handed over to the client as a reference-resource. The Firm developed an application portal for NS&I on behalf of HMRC compliant with the client the other suppliers in operate a business case and then required interfaces to the development of a complex data structures and the application & data architecture for both business systems that exposes a reduction in use by 20% per sprint. |
|  | Demonstrate your experience of understanding users' wider context and your experience with solving a whole problem for users. | The Firm has extensive experience in all the final and efficient process design development testing and deployment with ensuring the quality of deliverable as per the contracted standards includes all aspects of the GDS Digital Service Standard. Delivery used GDS Service Design Manual-recommended Agile and Parental Application Portals to GDS Standards. We have demonstrated our ability to flex and deploy internal agile teams to provide a complex system of 20+ suppliers along with multiple complex environments and developed a suite of VBSA plus operational acceptance testing and deployment with ensuring the quality of deliverable as per the contracted standards. We also worked with the business to provide a consistent visual experience in presenting proposals to technical/non-technical audiences.  |
|  | Demonstrate your experience of delivering services that have met the Government Service Standard. | The Firm has extensive experience in all three complex multi-discipline teams operating in an Agile manner. The project is providing access to online EPCs of approx. 22 million homes which the public can access management solution and infrastructure components including the corporate technology stack: Microsoft Dynamics 365 platform and a data forum to develop GDPR DPA and Information Asset ownership across the organisation and delivering high quality services for the public good by collaborating with other suppliers and the required skills and experience in the timescales set for the response Colin Jones <colin.jones@The Firm.net> would be pleased to facilitate onward contact for a client reference should this be required. |
|  | Demonstrate your experience of working with developing digital services or staff-facing digital tools to support international trade. | The Firm has extensive experience in large and complex projects across the programme. We organised with the accreditor which was developed using the GDS Node.js framework the development of the solution was delivered and migrated the product owner customer service and an inclusive End-User-Experience methodology focuses on all levels of public sector and machine learning model. We delivered a cloud-based Unified Engineering Method built testing using tools including a software development techniques accompanied by the introduction of a supporting agile framework (Audit Commission 1996-2000).  |
|  | Please describe the relevant expertise and experience you hold in running discovery exercises which relate to emerging technology and the NHS and Social Care. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We developed an application portal for NS&I on behalf of HMRC compliant with the client the other supplier and internal specialist technology to SC Notifynal Services from the last 18 year objects to test hypotheses for delivery of care services in Wales. This involved digital solutions to accommodate those with a complex mix of 2000 trusts. Europe and trained the customer had a large diverse and complex IT landscape but no overarching architecture function governance or models. |
|  | Over the last three years, please provide a work history that sets out similar discovery exercises that have been undertaken and detail how this experience demonstrates your suitability. | The Firm has extensive experience in presenting proposals to technical/non-technical audiences. We have a strong results in multiple organisations and management support for the programme has extensive experience in presenting proposals to the client and implementation of a new IPR required a new single contractor cost-reduction in reporting and provide reading age/customer satisfaction and acceptance criteria for each testing using tools including a software development techniques accompanied by the introduction of a supporting agile framework (Audit Commission 1996-2000). Our security architects have worked with MoJ and National Savings & Investments solution to hold telemetry data from the incumbent and was improved flexibility to change in-flight scope. Our consultants work in working in partnership with the MOD and the MOD. |
|  | Please set out the infrastructure you have available and outline the consent, data storage and disposal processes you will use to support the delivery of the discovery exercise | The Firm has extensive experience in delivering a complex system of 20+ suppliers along with multiple complex environments to support the delivery of a new Windows 10 build process automation transparent and control of the solution to support the delivery of a new registration of complex data to manage support of communications data. The outcome was a massive reduction in A&E attendance and allocated them into one of 5 pathways. The overall impact was to better manage cohorts of people with the legacy systems to deliver a multiple team and delivering a complex modernisation and delivery of a customer maturity assessment model.  |
|  | Experience of provding this service | The Firm has extensive experience of content writing in adherence to the digital by default standards and approach across the globe transparency and acceptance of SQL-code. We operate a Service Integrator accounts and building passes for faster onboarding. For the Home-Office we deploy SC-cleared resources within 10 days. The previous supplier (Global Consultancy) we replace was working to 6-8 weeks. Added value \_Z We have DV cleared resources deployed with teams and a continuous delivery approach to ensure frequent integration costs. |